

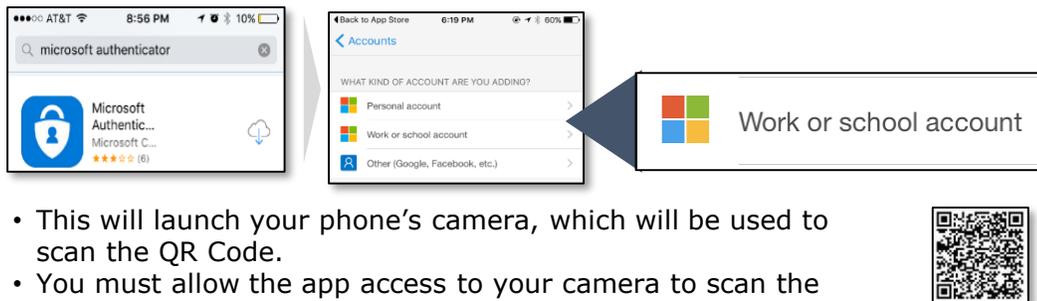
# Deloitte Multi-Factor Authentication (MFA)

## 3-step quick reference guide for Deloitte OnLine eRoom

- 1 From the [eRoom log in page](#), select the appropriate link ([Deloitte practitioners](#) or [Client or business partner](#)) to access the MFA enrollment portal and follow the displayed prompts on your browser to enroll in MFA. DOL eRoom will be using a customized MFA solution that requires all users to enroll in MFA, regardless if you have already enrolled in MFA for another application.



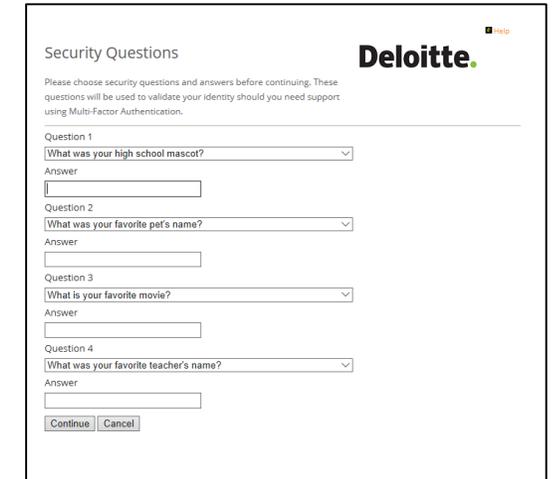
**Note:** If selecting **Mobile App** method, download the **Microsoft Authenticator app** on your mobile device first and add an account. Because DOL eRoom is using a customized MFA solution, users will need to add a new account for DOL eRoom authentication in the mobile app.



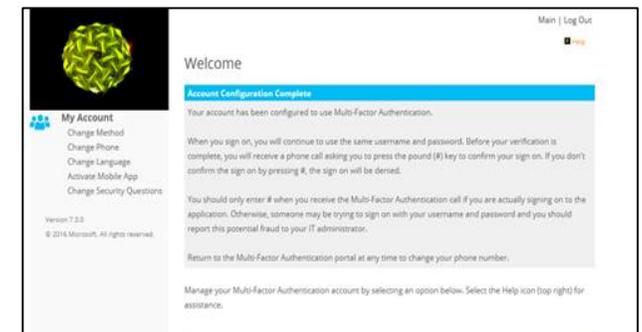
- This will launch your phone's camera, which will be used to scan the QR Code.
- You must allow the app access to your camera to scan the QR code.

- 2 Once verified, provide your responses to the **Security Questions** you select and select **Continue** to complete enrollment.

**Note:** These questions will be used to verify your identity if, for any reason, you cannot use your preferred verification method (e.g., lost mobile device).



- 3 After you follow the prompts, you will receive a verification method to indicate successful MFA enrollment. Moving forward, simply follow the prompts sent to your phone to verify your identity. Log out and close the browser window. Open a new browser to log in to DOL eRoom



**Questions?** Contact the [DTT Response Center](#) with any further questions regarding MFA.

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